

Intrastate Service

**Tariff Schedule Applicable to
Intrastate Long Distance Service Within
The State of Virginia
Issued By
Cox Virginia Telcom, L.L.C.**

Intrastate Service

Check Sheet

Current sheets in this tariff are as follows:

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Intrastate Service

1 - Definitions

Access Line: An arrangement which connects the Customer's telephone to a Cox designated switching center or point of presence.

Authorization Code: A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's Travel Service network to identify the caller and validate the caller's authorization to use the services provided.

Authorized User: A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service under the terms and conditions of this tariff. The Customer remains responsible for payment of services.

Calling Card: A billing convenience whereby the End User may bill the charges for a call to an approved telephone company-issued calling card. The terms and conditions of the local telephone company will apply to payment arrangements.

Collect Billing: A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission: Virginia Corporation Commission.

Cox: Cox Virginia Telcom Inc.

Company or Carrier: Cox Virginia Telcom, L.L.C.

Customer: The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Equal Access: A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

Intrastate Service

1 - Definitions, cont'd.

LEC: Local Exchange Company

Operator-Station Call: A service whereby an End User places a non-Person-to-Person call with the assistance of an operator.

Person-to-Person Call: A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises: The physical space designated by the Customer for the termination of the Company's service.

Serving Wire Center: A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Subscriber: See Customer.

Switched Access Origination/Termination: Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Third Party Billing: A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

United States: The forty-eight states contained within the mainland United States, the District of Columbia, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and the Commonwealth of the Northern Marianas Islands (CNMI).

V & H Coordinates: Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

Intrastate Service

2 - Rules and Regulations

2.1 Undertaking of Cox

Cox's services and facilities are furnished for communications originating within the State of VIRGINIA under terms of this tariff. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

Cox arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. Cox may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Cox network. The Customer shall be responsible for all charges due for such service arrangement.

2.2 Use

The Customer may use services provided under this tariff for any lawful telecommunications purpose for which the service is technically suited.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.3 Limitations

- 2.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connection.
- 2.3.4 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by Cox in its reasonable judgment.
- 2.3.5 Service may be limited or discontinued by Cox, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Authorization Codes, when Cox deems it necessary to take such action to prevent unlawful use of its service. Cox will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated.

2.4 Assignment or Transfer

All service provided under this tariff is directly or indirectly controlled by the Company and neither the Customer nor its Authorized Users may transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.5 Liability

- 2.5.1 The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, maintaining, restoring, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.
- 2.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, the Customer's agents, or Authorized Users, or by facilities or equipment provided by the Customer.
- 2.5.6 The Company shall not be liable for any claim, loss, or refund as a result of loss, theft or fraudulent use of Authorization Codes or Personal Identification Numbers issued for use with the Company's services.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.5 Liability (cont'd)

2.5.7 The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:

- (a) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or servicemark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment;
- (b) Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- (c) All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, the Customer's agents or Authorized Users, in connection with any service or facilities or equipment provided by the Company.

2.6 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

2.7 Billing and Payment for Service

2.7.1 Responsibility for Charges

Charges for installations, service connections, moves, rearrangements, and prepaid services, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

Intrastate Service

2 - Rules and Regulations, cont'd.

2.7 Billing and Payment for Service (cont'd)

2.7.1 Responsibility for Charges(cont'd)

- (a) any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- (b) any and all use of the service arrangement provided by the Company, including calls which the Customer did not individually authorize;
- (c) any calls placed by or through the Customer's equipment via any remote access feature(s);
- (d) any calls placed via the Company's Travel Service as a result of the Customer's intentional or negligent disclosure of Authorization Codes or PIN numbers assigned to the Customer; and
- (e) any and all calls placed to an 800 service number provided to the Customer by the Company.

2.7.2 Payment for Service

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.7.3 Late Payment Fees

If the Company does not receive any portion of the payment, or if any portion of the payment is received by the Company in funds not immediately available, by the following month's bill date, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the following month's bill date, minus any charges billed as local taxes, multiplied by 1.5 percent.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.7 Billing and Payment for Service (cont'd)

2.7.4 Returned Check Charge

The Company reserves the right to assess a return check charge of \$25.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent.

2.7.5 High Toll Usage-Residential

If a residential Customer in any single month accrues toll charges in excess of twice the average monthly toll charges of the Company's Customers in the same class of service or twice the actual monthly average of the individual Customer's charges, the Company will review the Customer's previous billing and payment history. If such review indicates that it is unlikely the Customer shall be able to pay such bill, the Company may contact the Customer to make inquiries concerning the abnormal usage. If the explanation is not satisfactory, the Company may require a security payment (in addition to any deposit required for establishment of service as set forth in 2.8, following) and/or payment of charges on the account to continue service. If the Company is unable to contact the Customer or the Customer fails to respond to the Company's messages or other communications to the customer, then the Company may place a toll restriction on the Customer's service.

(N)
(N)
(N)
(N)

The Company may terminate service provided the Customer is given 48 hours advanced notice and the Customer makes no further attempt to secure and/or pay the account in order to continue service. The 48-hour notification rule shall be waived and service will be terminated immediately in those situations where intentional Customer abuse of toll usage is evident.

If a Customer exceeds the average monthly toll charges of Company Customers in the same class of service and has exhibited a previous inability to pay such charges, the Company may impose toll control, where technically feasible, or a toll cap of \$100.00.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.8 Deposits

2.8.1 Applicants for service or existing Customers who cannot establish a satisfactory credit standing with the Company may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's charges for a service or facility which has a minimum payment period of one month; or
- (b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.8.2 A residential applicant shall not be required to pay a deposit:

- (a) When the Company, at its discretion, verifies that an applicant had previous service with Cox or a Cox Affiliated Company and the applicant has maintained satisfactory credit, the applicant would obtain service without a deposit or;

Intrastate Service

2 - Rules and Regulations, cont'd.

2.8 Deposits, (cont'd)

2.8.2 A residential applicant shall not be required to pay a deposit: (cont'd.)

- (b) When the Company, at its discretion, verifies that an applicant had previous service with any telecommunications service provider in the State of Virginia for the same type of service within the last two years and the Company also verifies through regional and/or national data exchanges that the applicant's payment record was satisfactory, applicant would obtain service without a deposit. If the applicant had been delinquent in the payment of a telecommunications service provider account on more than two (2) occasions within the past 12 months, presented a dishonored check for payment of a telecommunications service account within the past 12 months or had service disconnected due to nonpayment as reported in the regional and/or national data exchanges within the past 12 months, the Company may require a deposit prior to delivery of telephone service; or
- (c) When the Company, at its discretion, verifies satisfactory credit information derived from a national credit bureau agency(s), the Company will not require a deposit or if applicant provides pertinent information to their credit standing in the form of one of the following:
 - 1.) By providing a written guarantee, acceptable to Cox,
 - 2.) By providing a cosigner or guarantor, acceptable to Cox.

2.8.3 The amount of the deposit for residential customers shall not exceed an amount equal to two (2) months local exchange charges and/or two (2) months toll charges determined by actual or anticipated usage.

2.8.4 Where a residential customer's deposit exceeds \$40, the customer may arrange to make the payment over three billing periods. However, the Company may allow a residential customer to extend the payments of any required deposit over a longer period of time to avoid undue hardship.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.8 Deposits, (cont'd)

- 2.8.5 A present customer may be required to post a deposit as a condition of continued service if disputed charges have become delinquent, meaning a payment not received on or before the due date as posted on the bill, in two (2) out of the last twelve (12) billing periods or if the customer has had service disconnected during the last twelve (12) months or has presented a check to Cox that was subsequently dishonored or if the Customer's toll usage has increased beyond the amount of the original deposit.

Interest on cash deposits shall be paid by Cox at no less than the rate calculated as follows:

For all consumers deposits kept longer than 90 days, the interest rate shall be established the 1st day of January of each year to equal the average of the weekly percent annual yields of one (1) year U.S. Treasury Securities for October, November and December of the preceding year. The interest rate shall be rounded to the nearest basis point. Such interest shall be calculated to December 1 of each year, and the payment shall be made by credit to customers' account on the December billing or at the request of the customer, the payment shall be made directly to the customer.

- 2.8.6 If a refund of the deposit is made within ninety (90) days of receipt of the deposit, no interest payment shall be made. If Cox retains the deposit more than ninety (90) days, payment of interest shall be made retroactive to the date of deposit. No interest shall accrue on a deposit after discontinuance of service. Cox will provide payment of accrued interest for all end-users annually by negotiable instrument or by credit against current billing.
- 2.8.7 The deposit shall cease to draw interest on the date it is returned or credited to the end user's account.
- 2.8.8 In determining the amount of any deposit, no charges for estimated telephone directory advertising will be used.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.8 Deposits, (cont'd)

- 2.8.9 The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the customer within thirty (30) days after settlement of the consumer's account, either in person or by mailing it to the end-user's last known address.
- 2.8.10 If service is not connected, or after disconnection of service, Cox shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premises to another within the area of Cox shall not be deemed a disconnection within the meaning of this rule, and no additional deposit may be required unless otherwise permitted by these rules.
- 2.8.11 Cox shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months satisfactory payment of undisputed charges and where payment was not late more than twice provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check, credit card or other negotiable instrument acceptable to the Company that is subsequently dishonored or refused. If the customer does not meet these refund criteria, the deposit and interest may be retained in accordance with subsection 5. and 6. of this Section.
- 2.8.12 Cox shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months satisfactory payment of undisputed charges and where payment was not late more than twice, provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check that is subsequently dishonored. Cox may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit. If the customer does not meet these refund criteria, the deposit and interest may be retained in accordance with subsections 5. and 6. of this section.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.8 Deposits, (cont'd)

2.8.13 Cox will keep records to show:

- (a) The name, account number, and address of each depositor.
- (b) The amount and date of the deposit.
- (c) Each transaction concerning the deposit.

2.8.14 Cox will provide means whereby a Customer may verify a deposit has been paid.

2.8.15 Such record shall be retained for two (2) years after deposit and/or interest is refunded or applied.

2.8.16 The deposit made by the end user with Cox at the time of application for telephone service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

2.8.17 If as a result of a Customer's bankruptcy filing, the Company is required to write off debts owed to it by the Customer, and the Customer requests to continue service, the Company has the right to collect a deposit. If the Company is not listed as a creditor in the bankruptcy, the Company is no longer obligated to continue providing service. If the Company is listed as a creditor in the Customer's bankruptcy proceeding, the Company will continue to provide service so long as the Customer pays the requested deposit.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.9 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

2.10 Taxes and Fees

Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state. This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.11 Terminal Equipment

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Cox's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

2.12 Interconnection

- 2.12.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.
- 2.12.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.
- 2.12.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.13 Inspection, Testing and Adjustment

2.13.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

2.13.2 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.14 Credit Allowances for Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's inspection or testing, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff.

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access.

2.15 Cancellation by the Customer

The Customer may have service discontinued upon notification to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the cancellation notice is received, whichever is later.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.16 Refusal or Discontinuance by the Company

- 2.16.1 Cox may refuse service or terminate existing service to an end user without notice for tampering with Cox's equipment, or misuse or abuse thereof in order to avoid payment of lawful charges or use thereof in such manner as to create danger to life or property of Cox or end users.
- 2.16.2 Cox may refuse service or terminate existing service to a customer pursuant to the disconnect procedure provided below for any of the following reasons:
- (a) Nonpayment of a bill for regulated services within the period prescribed by these tariffs and/or nonpayment of a single bill within a multiple-billed account.
 - (b) Failure to make a security deposit as set forth in these tariffs.
 - (c) Violation of or noncompliance with any provision of law.
 - (d) Refusal to permit Cox reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.
 - (e) Interconnection of a device, line, or channel to Cox's facilities or equipment contrary to Cox's terms and conditions of service on file with and approved by the Commission.
 - (f) Use in such manner as to interfere with service to other customers.
 - (g) Abandonment of the service.
 - (h) Impersonation of another with fraudulent intent.
 - (i) Use of service or facilities for a call or calls, in a manner reasonably expected to frighten, abuse, torment, or harass another.
 - (j) Failure to establish new account after change in control or ownership of the account.
 - (k) Any other violation of the Company's regulations.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.16 Refusal or Discontinuance by the Company (cont'd)

- 2.16.3 Cox will provide documentation to the customer upon request, indicating the reason(s) that service is being withheld.
- 2.16.4 Upon a customer's request to terminate local exchange service, Cox will inform such customer of the customer's responsibility to contact the customer's interexchange company (IXC) regarding continuance or termination of such service from the IXC.
- 12.16.5 Cox shall not be required to provide service to an applicant or customer who has not paid for prior telephone service rendered by another telecommunications service provider in the same or different location, and furnished to the same person or legal entity.
- 12.16.6 Cox shall not be required to furnish or continue furnishing service when applied for in the name of another person or legal entity, or a fictitious name or other member of the same household, for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished.
- 12.16.7 Customers will not be held responsible for the nonpayment of another customer's bill unless the customer superseded the service or was a co-applicant or guarantor for the service or shared the service of the nonpaid account.
- 12.16.8 Cox will extend a payment arrangement to an applicant for a prior bill, unless the applicant has not fulfilled prior payment arrangements within the past twelve (12) months.
- 12.16.9 Cox will not refuse service or disconnect existing service by reason of nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount backbilled due to misapplication of rates provided the applicant enters into a deferred payment plan. Cox will not disconnect or suspend service without mailing or delivering a bill to the customer for the amount due to Cox.
- 12.16.10 Residential service cannot be disconnected for failure to pay a bill for a business service.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.16 Refusal or Discontinuance by the Company (cont'd)

- 2.16.11 Service may not be withheld from a customer whose name was fraudulently used to obtain service at another location without the customer's permission or knowledge.
- 2.16.12 Service will not be discontinued to a current customer in good standing who accepts an additional household member owing a previous bill to Cox, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the customer at a different or same location.
- 2.16.13 Cox will not provide billing and collection for any provider of intrastate telecommunications services who does not have proper authority to operate in the Commonwealth of Virginia.
- 2.16.14 Cox may require each customer whose service has been suspended for nonpayment of bills, to pay all amounts due for regulated services or execute a deferred payment agreement, if offered before service is restored.
- 2.16.15 If there is an unresolved dispute pending with the Commission concerning a bill and the customer pays the undisputed portion of that bill, disconnection procedures shall be held in abeyance until the dispute is resolved.
- 2.16.16 Service to a customer may be disconnected for any reason which by these tariffs requires notice, other than nonpayment for service or failure to make a security deposit, only upon order of the Commission, upon applications and after notice and hearing. For good cause shown, the Commission may order disconnection of service pending hearing, with or without notice to the customer.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.16 Refusal or Discontinuance by the Company (cont'd)

2.16.17 Telephone Calls with Intent to Annoy:

- A. The Company may discontinue service to any Customer, who with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such person any threat to inflict injury to the person or property of the person addressed or any family member.
- B. The Company may discontinue service of any Customer, who with intent to annoy, repeatedly telephones another with or without disclosing his/her true identity to the person answering the telephone, whether or not conversation ensues during the telephone call.
- C. The Company may, at its discretion, terminate service to any Customer who establishes a pattern of behavior with respect to the services provided by the Company that is intended to vex, harass or annoy the Company, its employees, agents or other Users of the Publicly Switched Telephone Network. A pattern of behavior is intended to vex, harass or annoy if it disturbs, irritates or interrupts the Company's operations through continued and repeated acts, or disturbs, irritates, or interrupts Users of the Public Switched Telephone Network through continued and repeated acts.
- D. Prior to disconnection of service for calls described in sections A. B. or C. above, the Company will make reasonable effort to persuade the Customer placing such calls to cease all such activity. If such activity persists, the Company may, at its option, disconnect service. Prior to disconnection of service for calls described in part C. above, the Company may, at its option, refuse to transact business with the Customer except by written communication. If the Customer continues to engage in conduct set forth in section C above, the Company may, at its option, immediately discontinue service.
- E. For the purpose of this section 2.5.6, telephone calls shall includes Customer's usage of facsimile, paging or any other communication devices to access the service provided by the Company.
- F. Company may disconnect service to any Customer who violates 47 U.S.C. §227, Restrictions on the Use of Telephone Equipment.

Intrastate Service

2 - Rules and Regulations, cont'd.

2.17 Restoration of Service

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

2.18 Use of Recording Devices

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the Customer or Authorized User complies with the requirements of this section and only if the Customer or Authorized User is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

1. A Customer or Authorized User may record a conversation if the Customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.
2. A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.
3. The requirements of 2.19.1 and 2.19.2 are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

Intrastate Service

3 - Service offerings

3.1 1+ Dialing

Intrastate toll service is furnished for telephone communication between telephones in different local calling areas within the LATA in accordance with the regulations and schedules of charges specified in this tariff.

3.1.1 Timing of Messages

- a. Unless otherwise indicated, all residential calls are timed in one-minute increments. Business calls are timed in six-second increments.
- b. For station to station calls, call timing begins when a connection is established between the calling and called stations.
- c. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station, or mobile unit specified, or an agreed upon alternate.
- d. Call timing ends when the called station "hangs up," thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network, or by the Company operator.

3.1.2 Rates – Direct Dial¹

Roanoke and Northern VA

Residential
\$.15/minute

Business*
\$. ***15/minute***/6 second increment

(I)

Hampton Roads

Residential
\$.15/minute

Business*
\$. ***15/minute***/6 second increment

(I)

* Term and volume discount may apply in situations where the Company is responding to a competitive bid, or when offered on an ICB basis by another telephone company. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

¹ Residential Customers subscribing to Cox Long distance via on-line application will receive a per-minute rate of \$0.12.

Intrastate Service

3 - Service offerings

3.2 Calling Cards

The Customer utilizes an 11-digit "800" access number established by Cox to access a terminal. Upon receiving a second dialtone, the Customer uses push-button dialing to enter an identification code assigned by the Company, followed by the ten-digit number of the called party.

<u>Residential</u>	<u>Business</u>
\$.45/minute	\$.20/minute

3.3 Operator Assisted Calls

<u>Residential</u>	<u>Business</u>
\$.25/minute	\$.25/minute

3.4 Optional Calling Plans

3.4.1 Residential Calling Plans

1. Cox U.S. Savings Plan

This optional calling plan will provide Cox Residential Customers a competitively price alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, Puerto Rico, and the U.S. Virgin Islands. The plan is a flat \$0.07 per minute all day, every day on direct dialed calls with a monthly recurring fee of \$3.95.

2. Simply Five Savings Plan[¥]

This optional calling plan will provide Cox Residential Customers a competitively price alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes direct-dialed calls to intrastate, interstate¹ and Canada¹. The plan is a flat \$0.05 per minute all day, every day on direct dialed intrastate and interstate¹ calls with a monthly recurring charge (MRC) of \$4.**00**.

(R)

[¥] The MRC will be waived for Customers in the NOVA Market Area who subscribe to: (1) Call Manager, Control Plus or Solutions feature packages¹, and/or (2) both cable¹ and high-speed internet access¹ offered by the Cox Affiliated Company.

In Roanoke, the MRC will be waived when the Plan is paired with the Cox Unlimited Connection Package on Line 1 and the Simply Five Savings Plan is on Line 2.

¹ Unregulated service under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.1 Residential Calling Plans, cont'd.

3. Cox U.S. 250 Savings Plan

This optional Residential long distance calling plan provides Cox Customers a competitively price alternative for moderate users of long distance service. The optional calling plan is available to new and existing customers who select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of \$15.00, which includes up to 250 minutes of intrastate and interstate usage. Additional minutes over the included 250 will be assessed \$0.07 per minute all day, everyday on direct dialed calls.

4. Cox U.S. 500 Savings Plan

This optional Residential long distance calling plan provides Cox Customers a competitively price alternative for substantial users of long distance service. The optional calling plan is available to new and existing customers who select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of \$25.00, which includes up to 500 minutes of intrastate and interstate usage. Additional minutes over the included 500 will be assessed \$0.05 per minute all day, everyday on direct dialed calls.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.1 Residential Calling Plans, cont'd.

5. Cox NOVA Unlimited Connection Call Plan:

A. General

Where facilities exist and operating conditions permit, the Cox Unlimited Connection Call Plan offers NOVA Market Area Residential Customers with unlimited intrastate, interstate¹ and Canadian¹ direct-dialed toll calling subject to the conditions below.

B. Eligibility

Residential Customers in Company's service area who subscribe to:

1. Up to two (2) flat-rated Residential Access Lines¹; and
2. Cox Long Distance for both the intra- and inter-LATA toll services on that same line; and
3. The Solutions feature package¹ on that same line.

C. Terms and Conditions:

1. The applicable monthly recurring charge for the Cox Unlimited Connection^(sm) Plan will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in Section B above.
3. The unlimited toll calls under this plan are directly dialed from one line designated by the Customer meeting the conditions in Section B above to any place within Virginia, any interstate or Canadian direct-dialed calls¹ (the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI and Canada).

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.1 Residential Calling Plans, cont'd.

5. Cox NOVA Unlimited Connection Call Plan, cont'd.

C. Terms and Conditions

4. The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
5. The Company may monitor the Customer's toll usage subject to this plan. If the Customer uses the toll minutes under this plan for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing, the Customer will be in violation of the usage restrictions of this plan. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.
6. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to a plan specified in this tariff.
7. For additional rates, terms, and conditions specific to interstate¹ interLATA toll usage under this plan, refer to the Cox website at <http://www.cox.com/telephone/>.

D. Rates and Charges¹

¹ Not regulated under this tariff.

¹ See Cox Local Exchange Service Tariff No. 1, Section 9.2.7

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.1 Residential Calling Plans, cont'd.

6. Cox Unlimited Long Distance-Hampton Roads and Roanoke

(T)

A. Description:

Where facilities exist and operating conditions permit, the Cox Unlimited Long distance call plan offers Residential Customers in the Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below.

B. Eligibility

Residential Customers who subscribe to:

1. At least one flat-rated Residential Access Line¹, and
2. Cox Long Distance for both the intra- and inter-LATA toll services on that same line.

C. Terms and Conditions:

1. The applicable monthly recurring charge for the Cox Unlimited Long Distance call plan will be billed in advance.
2. The Cox Unlimited Long Distance call plan cannot be added to a line that already has an unlimited call plan. Additional lines may carry the same Unlimited Long Distance call plan, Cox Standard Long Distance, U.S. Savings Plan or Simply 5. Additional lines may not carry other unlimited call plans that include Unlimited Connection, Nationwide Connection or Nationwide Value.
3. The unlimited toll calls under this plan may be directly dialed from one line designated by the Customer meeting the conditions in Section B above to any place within Virginia, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.

¹ Service not regulated under this Tariff.

(D)

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.1 Residential Calling Plans, cont'd.

6. Cox Unlimited Long Distance, cont'd.

(T)

C. Terms and Conditions, cont'd.

4. The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
5. Cox Unlimited Long Distance call plan is not intended for placing business calls.
6. The Company may monitor the Customer's toll usage subject to this plan to ensure that the Customer's usage is consistent with the applicable restrictions and limitations of Residential Service, i.e., the Customer's usage is consistent with Residential usage. It shall be the responsibility of the Residential Customer to demonstrate to the company that the usage was not in violation of any restrictions.
7. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to the schedule and rates specified in this tariff and in the Customer Services Agreement (Cox Long Distance Basic Rates).

D. Rates and Charges¹:

	<u>HRD/ROA</u>	<u>NoVA</u>
Monthly recurring charge:	\$ 15.00	\$15.00

(T)(N)

(I)(N)

¹ This rate is for the Cox Unlimited Long Distance call plan. Residential Local Line will also apply as set forth in the Cox Local Service Tariff, SCC. No. 1.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.1 Residential Calling Plans, cont'd.

7. Cox Nationwide 1,000 Minute Call Plan

General

Where facilities exist and operating conditions permit, the Cox Nationwide 1,000 Minute Call Plan offers Residential Customers in Company's service area a 1,000 minute pack of intrastate and interstate direct-dialed toll minutes subject to the conditions below.

Eligibility

Residential Customers in Company's service area who subscribe to:

- a. One flat-rated Residential Access Line,¹
- b. Solutions Package,
- c. Cox Long Distance for both the intra- and inter-LATA toll services, and
- d. Voice Mail.

Terms and Conditions

- a. The applicable monthly recurring charge for the Cox Nationwide 1,000 Minute Call Plan will be billed in advance in accordance with this tariff as applicable to the payment of recurring charges for local exchange service.
- b. A Customer will automatically be enrolled in the Cox Simply Five Call Plan for any minutes over the 1,000 minute threshold. Minutes under this plan will be billed at 5 cents per minute and partial minutes will be rounded up to the next whole minute.
- c. The toll calls under this plan are direct-dialed from the customer's designated line to any destination within the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, and American Samoa.
- d. The intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply to operator-assisted, collect calls, calls billed to a third party or credit cards, calls to directory assistance, or calls made through per-use feature activation.
- e. For additional rates, terms, and conditions specific to interstate interLATA toll usage, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

Rates and Charges

	<u>HRD/ROA</u>	<u>NoVA</u>	
Monthly recurring charge:	\$18.73	\$ 15.00	

(T)
(R)

¹ Service not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans

1. Cox Switched LD Solutions III

Cox Switched LD Solutions III is a one-, two-, three- or five-year term long distance direct dialed Business call plan. The call plan is available to new and existing Business Customers that choose Cox Local and Long Distance, both PIC and LPIC. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the 50 states and the District of Columbia will be billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Canada, Puerto Rico and US Virgin Islands will be billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10/minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Virginia will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.075	\$0.068	\$0.063
250-499	\$0.073	\$0.067	\$0.062
500-999	\$0.071	\$0.066	\$0.061
1,000-2,499	\$0.069	\$0.065	\$0.061
2,500-4,999	\$0.065	\$0.061	\$0.057
5,000-9,999	\$0.059	\$0.056	\$0.052
10,000-49,999	\$0.058	\$0.055	\$0.051
50,000-99,999	\$0.056	\$0.053	\$0.049
100,000+	\$0.054	\$0.051	\$0.047

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

2. Cox Switched LD Enterprise III

Cox Switched LD Enterprise III is a one-, two-, three- or five-year term direct dialed long distance Business call plan. The call plan is available to new and existing Business Customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed Internet service. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per minute. All minutes-of-use (MOU) charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the United States are billed in 6-second increments and rounded up to the next highest increment. All calls to Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10 per minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Virginia will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.068	\$0.061	\$0.057
250-499	\$0.066	\$0.060	\$0.056
500-999	\$0.064	\$0.059	\$0.055
1,000-2,499	\$0.062	\$0.059	\$0.055
2,500-4,999	\$0.059	\$0.055	\$0.051
5,000-9,999	\$0.053	\$0.050	\$0.047
10,000-49,999	\$0.052	\$0.050	\$0.046
50,000-99,999	\$0.050	\$0.049	\$0.044
100,000+	\$0.049	\$0.046	\$0.042

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

3. Cox Switched LD Solutions IV

Cox Switched LD Solutions IV is a one-, two-, three- or five-year term long distance direct dialed Business call plan. The call plan is available to new and existing Business Customers that choose Cox Local and Long Distance and the Customer's intrastate LD traffic is less than one-third of the total LD traffic. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the 50 states and the District of Columbia will be billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Canada, Puerto Rico and US Virgin Islands will be billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10/minute will be used to re-rate all usage charges up to the termination date.

Calls will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.065	\$0.059	\$0.055
250-499	\$0.063	\$0.058	\$0.054
500-999	\$0.061	\$0.057	\$0.053
1,000-2,499	\$0.059	\$0.056	\$0.053
2,500-4,999	\$0.055	\$0.052	\$0.049
5,000-9,999	\$0.049	\$0.047	\$0.044
10,000-19,999	\$0.048	\$0.046	\$0.043
20,000-29,999	\$0.047	\$0.044	\$0.041
30,000-39,000	\$0.045	\$0.042	\$0.040
40,000-49,000	\$0.043	\$0.040	\$0.038
50,000-74,999	\$0.041	\$0.038	\$0.035
75,000-99,999	\$0.039	\$0.036	\$0.033
100,000+	\$0.037	\$0.034	\$0.030

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

4. Cox Switched LD Enterprise IV

Cox Switched LD Enterprise IV is a one-, two-, three- or five-year term direct dialed long distance Business call plan. The call plan is available to new and existing Business Customers that choose the following services or conditions: (1) Cox Local, (2) Cox Long Distance, (3) Cox Affiliated Company's high-speed Internet service, and (4) the Customer's intrastate LD traffic is less than one-third of the total LD traffic. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per minute. All minutes-of-use (MOU) charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the United States are billed in 6-second increments and rounded up to the next highest increment. All calls to Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10 per minute will be used to re-rate all usage charges up to the termination date.

Calls will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 or 5 Year
0-249	\$0.059	\$0.053	\$0.050
250-499	\$0.057	\$0.052	\$0.049
500-999	\$0.055	\$0.051	\$0.048
1,000-2,499	\$0.053	\$0.050	\$0.048
2,500-4,999	\$0.050	\$0.047	\$0.044
5,000-9,999	\$0.044	\$0.042	\$0.040
10,000-19,999	\$0.043	\$0.041	\$0.039
20,000-29,999	\$0.040	\$0.039	\$0.037
30,000-39,000	\$0.038	\$0.037	\$0.035
40,000-49,000	\$0.036	\$0.035	\$0.033
50,000-74,999	\$0.034	\$0.033	\$0.032
75,000-99,999	\$0.032	\$0.031	\$0.030
100,000+	\$0.031	\$0.030	\$0.028

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

5. Cox 5 Cent Call Plan¹

The Cox 5 Cent Call Plan rates interstate² and intrastate calls at \$0.05 per minute. The Cox 5 Cent Call Plan is available to Cox Business Customers with Cox Local Services, including, but not limited to, Business Lines, Centrex, PRI, and Trunks. A minimum one-year Local Services agreement must be in place to qualify for the Cox 5 Cent Call Plan. All Local Service lines/trunks must be PIC'd and LPIC'd to Cox. All Extended Domestic (Alaska, Hawaii, and US Possessions) minutes will be included in the Cox 5 Cent Call Plan.

The Cox 5 Cent Call Plan does not apply to the following calls, services, or applications and cannot be used in conjunction with:

- Collect Calls
- Calling Card
- Calls to 555, 700, 900, 976
- Third Number Billed
- Directory Assistance and Directory Assistance Call Completion
- Emergency Interrupt
- Repeat Call
- Return Call (per activation)
- Person-to-Person Calls

- Intercept Call Completion
- Any Operator Handled Calls
- Three-Way Calling (per activation)

(D)

¹ Taxes, fees, installation, and other applicable service charges apply. The Cox 5 Cent Call Plan is a retail product offering and is not available to wholesale/carrier Customers

² Unregulated service under this Tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

6. CBS Minute Pack 100

This optional long distance call plan offers a Cox Business Customer a block of 100 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 100 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$6.00	\$0.060
2 Year	\$5.70	\$0.057
3 Year	\$5.50	\$0.055
4 Year	\$5.40	\$0.540
5 Year	\$5.30	\$0.053

(N)

(N)

7. CBS Minute Pack 250

This optional long distance call plan offers a Cox Business Customer a block of 250 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 250 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 250-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$12.00	\$0.048
2 Year	\$11.00	\$0.044
3 Year	\$10.00	\$0.040
4 Year	\$9.75	\$0.039
5 Year	\$9.50	\$0.038

(N)

(N)

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

8. CBS Minute Pack 500

This optional long distance call plan offers a Cox Business Customer a block of 500 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)
(T)

Term Options	MRC	Overage
1 Year	\$22.00	\$0.044
2 Year	\$21.00	\$0.042
3 Year	\$19.00	\$0.038
4 Year	\$18.50	\$0.037
5 Year	\$18.00	\$0.036

(R)
(N)
(N)

9. CBS Minute Pack 1000

This optional long distance call plan offers a Cox Business Customer a block of 1000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 1000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 1000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$40.00	\$0.040
2 Year	\$39.00	\$0.039
3 Year	\$37.00	\$0.037
4 Year	\$36.00	\$0.036
5 Year	\$35.00	\$0.035

(I)
(I)
(N)
(N)

¹ Not regulated under this tariff.

(T)

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

10. CBS Minute Pack 2500

This optional long distance call plan offers a Cox Business Customer a block of 2500 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 2500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 2500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$99.00	\$0.0396
2 Year	\$95.00	\$0.0380
3 Year	\$90.00	\$0.0360
4 Year	\$87.50	\$0.0350
5 Year	\$85.00	\$0.0340

(N)
(N)

11. CBS Minute Pack 5000

This optional long distance call plan offers a Cox Business Customer a block of 5000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 5000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 5000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$185.00	\$0.0370
2 Year	\$180.00	\$0.0360
3 Year	\$175.00	\$0.0350
4 Year	\$170.00	\$0.0340
5 Year	\$165.00	\$0.0330

(N)
(N)

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

12. CBS Minute Pack 7500

This optional long distance call plan offers a Cox Business Customer a block of 7500 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 7500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 7500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$260.00	\$0.0347
2 Year	\$255.00	\$0.0340
3 Year	\$250.00	\$0.0333
4 Year	\$240.00	\$0.0320
5 Year	\$235.00	\$0.0310

(N)
(N)

13. CBS Minute Pack 10,000

This optional long distance call plan offers a Cox Business Customer a block of 10,000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 10,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 10,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$325.00	\$0.0325
2 Year	\$300.00	\$0.0300
3 Year	\$275.00	\$0.0275
4 Year	\$270.00	\$0.0270
5 Year	\$260.00	\$0.0260

(N)
(N)

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

14. CBS Minute Pack 20,000

This optional long distance call plan offers a Cox Business Customer a block of 20,000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 20,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 20,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$600.00	\$0.0300
2 Year	\$575.00	\$0.0288
3 Year	\$525.00	\$0.0263
4 Year	\$520.00	\$0.0260
5 Year	\$500.00	\$0.0250

(R)

(N)

(N)

15. CBS Minute Pack 40,000

(T)

This optional long distance call plan offers a Cox Business Customer a block of 40,000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one **through five**-year term commitments. The block of 40,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 40,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

Term Options	MRC	Overage
1 Year	\$1150.00	\$0.0288
2 Year	\$1075.00	\$0.0269
3 Year	\$1000.00	\$0.0250
4 Year	\$960.00	\$0.0240
5 Year	\$920.00	\$0.0230

(N)

(N)

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

16. CBS Minute Pack 50,000

(T)

This optional long distance call plan provides Cox Business Customers a block of 50,000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service **with the option of one-through five-year term commitments**. The block of 50,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 50,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

(T)

(T)

Term Options	MRC	Overage
1 Year	\$1400.00	\$0.0280
2 Year	\$1300.00	\$0.0260
3 Year	\$1200.00	\$0.0240
4 Year	\$1200.00	\$0.0240
5 Year	\$1150.00	\$0.0230

(N)

(N)

17. CBS Minute Pack 75,000

(N)

This optional long distance call plan provides Cox Business Customers a block of 75,000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one-through five-year term commitments. The block of 75,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 75,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$1900.00	\$0.0253
2 Year	\$1800.00	\$0.0240
3 Year	\$1750.00	\$0.0233
4 Year	\$1725.00	\$0.0230
5 Year	\$1650.00	\$0.0220

(N)

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.3 Business Calling Plans, cont'd.

18. CBS Minute Pack 100,000

(N)

This optional long distance call plan provides Cox Business Customers a block of 100,000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one-through five-year term commitments. The block of 100,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$2450.00	\$0.0245
2 Year	\$2350.00	\$0.0235
3 Year	\$2250.00	\$0.0225
4 Year	\$2200.00	\$0.0220
5 Year	\$2200.00	\$0.0220

19. CBS Minute Pack 125,000

This optional long distance call plan provides Cox Business Customers a block of 125,000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one-through five-year term commitments. The block of 125,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 125,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$3000.00	\$0.0240
2 Year	\$2875.00	\$0.0230
3 Year	\$2750.00	\$0.0220
4 Year	\$2750.00	\$0.0220
5 Year	\$2625.00	\$0.0210

(N)

(M)

(M) Material previously appearing on this page has been moved to 1st Revised Page 47.

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.4 Business Calling Plans, cont'd.

20. CBS Minute Pack 150,000

This optional long distance call plan provides Cox Business Customers a block of 150,000 minutes of direct dialed intrastate and interstate¹ long distance and toll free service with the option of one-through five-year term commitments. The block of 150,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 150,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	\$3450.00	\$0.0230
2 Year	\$3300.00	\$0.0220
3 Year	\$3150.00	\$0.0210
4 Year	\$3150.00	\$0.0210
5 Year	\$3000.00	\$0.0200

(N)

(N)

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3.4 Optional Calling Plans, cont'd.

3.4.2 Business Calling Plans, cont'd.

13. Cox Business Nickel Plan

The Cox Business Nickel Plan Call Plan is a Long Distance Calling Plan that includes blocks of direct dialed interstate¹ and intrastate long distance service. The block of free minutes, determined by the number lines a Customer has, are shared among a Business Customer's access lines. Any remaining minutes at the end of a billing period will not rollover to the next month, nor will the Customer receive a credit for the unused minutes. Toll minutes in excess of the allocated free minutes block will be billed at \$0.05 per minute for both interstate and intrastate toll traffic. The Cox Nickel Plan is available to Cox Business Customers with Cox Local Services, including, but not limited to, Business Lines, Centrex Lines, PRI and Trunks. A minimum one-year Local Services Agreement must be in place to qualify for the Cox Business Nickel Plan. All Local Service lines/trunks must be PIC'd and LPIC'd to Cox. All Extended Domestic (Alaska, Hawaii, and US possessions) minutes will be included in the Cox Business Nickel Plan. The blocks of free minutes will be provided as follows:

Lines/Trunks/CTX/PRI	Free Minutes of LD Per Account
2 – 5	250 Free Minutes
6 – 10	500 Free Minutes
11 +	1,000 Free Minutes

The Cox Business Nickel Call Plan does not apply to the following types of calls, service, or applications and cannot be used in conjunction with:

Collect Calls
Calling Card Calls
Calls to 555, 700, 976
Third Number Billed
Directory Assistance and Directory Assistance Call Completion
Emergency Interrupt
Repeat Dialing
Return Call (per activation)
Person-to-Person Calls

Intercept Call Completion
Toll Free
Any Operator Handled Calls
Three-Way Calling (per activation)

(D)

¹ Not regulated under this tariff.

Intrastate Service

3 - Service offerings

3 Payphone per Minutes Charges

The table below details the per-minute charges for intraLATA payphone service.

Up to and Including Miles	DAY		EVENING		NIGHT AND WEEKEND	
	Initial Period 1 Min.	Add'l Period Each 1 Min.	Initial Period 1 Min.	Add'l Period Each 1 Min.	Initial Period 1 Min.	Add'l Period Month 1 Min.
0 – 8	\$.21	\$.12	\$.126	\$.072	\$.084	\$.048
8 – 13	.25	.14	.150	.084	.100	.056
13 – 18	.30	.17	.180	.102	.120	.068
18 – 23	.32	.17	.192	.102	.128	.068
23 – 28	.33	.20	.198	.120	.128	.080
28 – 38	.33	.20	.198	.120	.132	.080
38 – 48	.33	.21	.198	.126	.132	.084
48 – 58	.34	.21	.204	.126	.136	.084
58 – 78	.35	.21	.210	.126	.140	.084
78 – 118	.35	.21	.210	.126	.140	.084
118 – 194	.37	.25	.222	.150	.148	.100
194 - 495	.40	.25	.240	.150	.160	.100

Payphone per minute charges for interLATA intrastate calls.

Rate per minute \$.25/minute

Intrastate Service

3 - Service offerings

6. Toll Free Service

1. Service Description

Toll-Free Service is an inbound service originating on feature group facilities, which terminate on a Business Line. This service enables the Customer to receive toll-free calls at their place of business.

- A) The Company reserves the right to require an applicant for Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that the Customer submit a new traffic forecast quarterly after service is initiated.
- B) The Company's Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish the Company's Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

Intrastate Service

3 - Service offerings

6. Toll Free Service

1. Service Description (continued)

- C) The Customer must obtain an adequate number of access lines for Company Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Company Toll-Free Service to any Customer that fails to comply with these conditions.
- D) If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than fifteen (15) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after the Company's Toll-Free Service has been in actual and substantial use for a consecutive sixty (60) day period.

Intrastate Service

3 - Service offerings

6. Toll Free Service

1. Service Description (continued)

- E) Use of numbers: Each Company Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with the Company's Toll-Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be recovered upon written notice to the Customer. Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use the Company's Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, the Company's Toll-Free Service Customers do have a controlling interest in this toll-free number(s). The Company Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Responsible Organization.

Intrastate Service

3 - Service offerings

6. Toll Free Service

1. Service Description (continued)

- F) If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company's Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to Company.

Intrastate Service

3 - Service offerings

6. Toll Free Service

1.G Service Description (continued)

- G) Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/800; 2) creating and maintaining the toll-free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.
- (1) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company shall cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.

Intrastate Service

3 - Service offerings

6. Toll Free Service

1.G Service Description (continued)

- (2) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
- (3) In the event that a Customer cancels its Company Toll-Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll-Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
- (4) In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by Company.

Intrastate Service

3 - Service offerings

6. Toll Free Service

1. Service Description (continued)

- H) It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.
- I) In accordance with FCC regulations, ANI shall only be used for billing and collection, routing, screening, and completion of the originating subscriber's call or transaction or for service directly related to the originating subscriber's call or transaction.

The ANI shall not be reused or resold without first notifying the originating telephone subscriber and obtaining affirmative consent of the subscriber for reuse or resale.

Unless the originating subscriber has given consent for the reuse or resale, any information provided shall not be used for any purpose other than:

- performing the services or transactions that are subject of the originating subscriber's call;
- ensuring network performance security, and the effectiveness of call delivery;
- compiling, using and disclosing aggregate information; and
- complying with applicable laws.

Intrastate Service

3 - Service offerings

6. Toll Free Service

2. Toll Free Service Termination

Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall rerate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater.

Example: Customer signs a three-year term agreement. At the end of the eleventh month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year term rate to the month-to-month rate.

Example: Customer signs three-year term agreement. At the end of the thirteenth month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year rate and volume to the one-year rate and volume.

Intrastate Service

3 - Service offerings

3.6 Toll Free Service

3.6.3 Basic Service

Basic Service means Domestic Toll-Free Service established on the Company network providing termination for a call originated in the continental United States to a single Customer location either through switched or dedicated access. Nationwide Directory Assistance is a component of Basic Service.

(1) Toll-Free Monthly Recurring and Usage Charges

The Toll-Free Number Charge applies to Basic Toll-Free Service. Domestic calls originating within the United States are billed in 6-second increments with a 6-second minimum. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Change Charge, per change:	\$4.50
Per-Minute Charge	\$0.15
Per Number Charge, per month	\$5.00 ¹

(I)

¹ Maximum of \$25.00 per month.

Intrastate Service

3 - Service offerings

3.6 Toll Free Service

3.6.3 Basic Service, cont'd.

2. Reserved

3. Toll-Free Directory *Listing Service*

(T)

Toll-Free Directory *Listing Service* provides the Toll-Free Customer with a listing in the nationwide Toll-Free dial up directory maintained by AT&T.

(T)

Non-Recurring Charge, per number \$ **35.00**

(I)

Expedite Request, per request \$ **50.00**

(I)

Record Change Charge, per change \$ **35.00**

(T)(I)

Monthly Recurring Charge, per number \$14.50

Intrastate Service

3 - Service offerings

6. Toll Free Service

4. Toll Free Call Plans

Cox Toll-Free Solutions

The Domestic Toll-Free Term Call Plan provides Business Customers with a reduced rate for toll free calls originated in the continental United States. Business Customers may select from a one-, two- or three-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. Calls from Canada will be assessed at the rate of \$.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Virginia will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001+	\$0.065	\$0.0585	\$0.0553

Intrastate Service

3 - Service offerings

7. Dedicated Long Distance Service

1. General

Dedicated outbound long distance service permits Business Customers, with substantial outbound call volumes, to complete calls to diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Present (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer.

2. Terms and Conditions

Minimum Service Period:

The minimum service period for Dedicated LD service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:

The Dedicated LD minutes will be carried on an Integrated DS-1 facility. Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of Service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated LD product.

Facility Ordering:

In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour.

Intrastate Service

3 - Service offerings

7. Dedicated Long Distance Service, cont'd.

2. Terms and Conditions, cont'd.

Early Termination Charges:

If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated LD usage.

a. Early Termination of the dedicated facility:

Customers who terminate service prior to the end of the service term as selected will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

1. all charges waived by the Company to establish the dedicated facility to Customer, plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

b. Early Termination of usage charges:

Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater.

Intrastate Service

3 - Service offerings

7. Dedicated Long Distance Service, cont'd.

2. Terms and Conditions, cont'd.

Customer Requirements:

The Business Customer must select Cox as its local and long distance service provider.

3. Rates and Charges

Dedicated DS-1 Facility Charge:

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

	Monthly Recurring Charge	Non-Recurring Charge
Dedicated DS-1 Facility Charge, per facility	\$300.00	\$250.00

Dedicated LD Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with a 6-second minimum.

Rate per minute \$.10

Intrastate Service

3 - Service offerings

7. Dedicated Long Distance Service, cont'd.

4. Optional Call Plans, cont'd.

Cox Dedicated LD Solutions

Cox Dedicated LD Solutions, a one, two or three-year term dedicated long distance call plan, provides eligible Business Customers a competitively priced long distance product for calls terminated in the continental United States. The call plan is available to new and existing customers that choose Cox Local and Cox Long Distance (both PIC and LPIC). All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Virginia will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Virginia are billed in 6-second increments with a 6-second minimum.

Cox Dedicated LD Solutions Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Term and volume discounts are available.

Rate per minute \$.075

Intrastate Service

3 - Service offerings

7. Dedicated Long Distance Service, cont'd.

4. Optional Call Plans, cont'd.

Cox Dedicated LD Enterprise

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Virginia will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Virginia are billed in 6-second increments with a 6-second minimum.

Cox Dedicated LD Enterprise Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Term and volume discounts are available.

Rate per minute \$.070

Intrastate Service

3 - Service offerings

8. Dedicated Toll Free Service.

1. General

Dedicated toll free (TF) service permits Business Customers, with substantial toll free call volume, to receive inbound calls from diverse service areas. Dedicated toll free service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Present (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer.

1. Terms and Conditions

Minimum Service Period:

The minimum service period for Dedicated TF service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:

The Dedicated TF minutes will be carried on an Integrated DS-1 facility. An Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of Service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated TF product.

Facility Ordering:

In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour.

Intrastate Service

3 - Service offerings

8. Dedicated Toll Free Service, cont'd.

2. Terms and Conditions, cont'd.

Early Termination Charges:

If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated TF usage.

c. Early Termination of the dedicated facility:

Customers who terminate service prior to the end of the service term as selected will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

1. all charges waived by the Company to establish the dedicated facility to Customer, plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

a. Early Termination of usage charges:

Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater.

Intrastate Service

3 - Service offerings

8. Dedicated Toll Free Service, cont'd.

2. Terms and Conditions, cont'd.

Customer Requirements:

The Business Customer must select Cox as its local and toll free service provider.

3. Rates and Charges

Dedicated DS-1 Facility Charge:

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

	Monthly Recurring Charge	Non-Recurring Charge
Dedicated DS-1 Facility Charge, per facility	\$300.00	\$250.00

Dedicated TF Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with a 6-second minimum.

Rate per minute \$.10

Intrastate Service

3 - Service offerings

8. Dedicated Toll Free Service, cont'd.

3. Rates and Charges

Charges for Dialed Number Identification Service (DNIS)

DNIS permits dedicated Customers with multiple toll-free numbers that terminate on the same facilities the ability to determine which toll-free number the caller dialed when receiving toll-free calls. Identification is achieved through out-pulsed digits from the Company network to the Customer's facilities. Customers will furnish the Company with the digits desired for each toll-free number. The Change Charge will apply to any reconfiguration of out-pulsed digits, to the cancellation of this feature, or to the cancellation of the toll-free service number with which the feature has been associated.

Non-Recurring Charge:	\$35.00 per toll free number
Monthly Recurring Charge:	\$ 0.00 per toll free number
Change Charge:	\$15.00 per change

Charge for Real Time ANI Delivery

This feature enables the Customer to have calls to a Company toll-free service number forwarded to their location with the callers ANI (ten digit billing telephone number) as part of the call setup. Customers must have their own equipment for reading ANI digits passed on from the Company network. Full 10-digit ANI is provided whenever passed on from the originating Local Exchange Carrier. ANI is sent via in-band signaling.

Non-Recurring Charge:	\$35.00 per toll free number
Monthly Recurring Charge:	\$ 0.00 per toll free number
Change Charge:	\$15.00 per change

Intrastate Service

3 - Service offerings

7. Dedicated Long Distance Service, cont'd.

4. Optional Call Plans, cont'd.

Cox Dedicated TF Solutions

Cox Dedicated TF Solutions, a one, two or three-year term dedicated toll free call plan, provides eligible Business Customers a competitively priced toll free product for calls that originate in the continental United States. The call plan is available to new and existing customers that choose Cox Local and Cox Toll Free. The plan covers the 48 contiguous states. All minutes-of-use charges (MOU) will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of \$.10/minute will apply to re-rate all usage charges up to the termination date.

Domestic calls originating in the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum. Calls that originate and terminate in Virginia will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage.

Cox Dedicated TF Solutions Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Term and volume discounts are available.

Rate per minute \$.075

Intrastate Service

4 - Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator.

Each call to Directory Assistance will be charged as follows:

Per Call: \$0.75

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

Intrastate Service

5 - Operator Assistance

A Customer may obtain the assistance of an operator to complete intrastate telephone calls in the following manner. In addition to the rates specified in Section 5.0, surcharges as specified in Section 6.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

Intrastate Service

5 - Operator Assistance (cont'd)

5.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis plus any applicable per minute charges.

Third Number Billing (Operator Dialed)	\$2.00
Third Number Billing (Customer Dialed)	\$1.95
Calling Card (Operator Dialed)	\$1.95
Collect Calling (Operator Dialed)	\$1.95
Collect Calling (Customer Dialed)	\$1.95
Person to Person (Operator Dialed)	\$4.00
Person to Person (Customer Dialed)	\$4.00
Station to Station (Operator Dialed)	\$1.95
General Assistance	N/C

Intrastate Service

5 - Operator Assistance (cont'd)

(D)

|

(D)

Intrastate Service

6 - Specialized Pricing

6.1 Individual Case Basis (ICB)

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to a bona fide request by a Customer or prospective Customer for a proposal or a competitive bid for a service offered under this tariff. Service offered under this tariff provision will be provided to Customers pursuant to contract. The Company will maintain records of its ICB contracts for Commission review.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

6.2 Promotional Offerings

The Company may make promotional offerings of its tariffed services which may include reducing and waiving applicable charges for the promoted service. Any promotional offering will be extended on a non-discriminatory basis to any similarly situated Customer who requests the promoted service.

The Company will submit its Promotions by letter filing to the Commission. The letter will outline the offering, listing the promoted tariffed item, the begin and end dates of the promotional period, and will not exceed six (6) months in duration.

6.3 Special Assembly

The Company may provide a unique intrastate service arrangement for a Customer where no tariffed service exists for the service. The unique service can be provided via a Special Assembly.

The Company will maintain records of its Special Assembly contracts for Commission review.

Intrastate Service

7 - Bundled Service Offerings

General

Cox may offer multiple services in bundled or package service arrangements. Bundled service packages include services not regulated and/or not under the jurisdiction of the State Corporation Commission or may include regulated or unregulated services provided by the Cox local service affiliate. Packages that include services regulated by the State Corporation Commission under this tariff bundled with those that are unregulated or provided by an affiliate shall be set forth in this section of the tariff.

1. COX OFFICE SOLUTIONS PAK

1. General

The Cox Office Solutions Pak offers business Customers a bundled package term plan of one, two and three year commitments. The package combines telephony services and the Cox-Affiliated Company's high-speed internet service.

2. Regulations

200 Minutes of Long Distance

The package includes a block of 200 minutes of interstate and intrastate long distance service. The block of 200 minutes is shared between access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Intrastate calls in excess of the 200-minute block will be billed at 10 cents per minute.

3. Rates and Charges

The table below defines the telephony charges associated with the Bundled Package offering in the State of Virginia.

	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>
Long Distance	15.00	15.00	15.00

Intrastate Service

7 - Bundled Service Offerings

2. COX OFFICE SOLUTIONS FLEX (COSF)

1. General

The Cox Office Solutions Flex, COSF, offers business Customers a bundled package term plan of one, two, three and five year commitment. The package combines telephony services and the Cox-Affiliated Company's high-speed internet access service.

2. Regulations

Shared Minutes of Long Distance

The Cox Office Solutions Flex (COSF) includes a block of shared minutes of interstate and intrastate long distance. The block of minutes is pooled among all lines. Any unused minutes remaining at the end of the billing period will not carryover to the next billing period. Intrastate calls in excess of the pooled block will be billed at seven (7) cents per minute.

3. Rates and Charges.

The table below defines the telephony charges associated with the COSF offering in the State of Virginia.

Block of LD Minutes		Rate per Block of Minutes
600 Minutes#		\$30.00
800 Minutes#		\$40.00
1000 Minutes		\$50.00

Customers may upgrade Long Distance minutes to next block of minutes for an additional \$10.00.

Intrastate Service

7 - Bundled Service Offerings

3. RESIDENTIAL BUNDLED SERVICES PACKAGE

1. General

The Bundled Services Package offers certain discounted or free services for eligible Residential Customers who subscribe to following services provided by Cox or a Cox-Affiliated Company: local and long distance telephone service, cable TV, and high speed internet access.

2. Regulations

Customers that subscribe to the specific services detailed below will be eligible to receive certain discounted or free services as defined in Section 3, following. The Customer must subscribe to the following services:

- a residential telephone access line with any Custom Calling Feature Package, (i.e., Active Lifestyle, Control Plus, and/or Solutions Package)
- intrastate and interstate long distance service,
- Cox-Affiliated Company's cable television service, and
- Cox-Affiliated Company's high-speed internet access service.

Eligibility requires no term commitments to receive the discounts and/or free services offered under the Bundled Services Package, however, the Customer must continue the subscription to the services listed above and maintain the account in good standing.

3. Rates, Charges and Discounts

All telephony services offered under this package will be billed at the standard tariffed rate. Once eligibility is established, the Customer will be entitled to one of two free services every month the customer maintains the level of service defined above. The two offers are: (1) one-hundred (100) free minutes of intrastate and interstate long distance service or (2) a premium pay channel from the Cox-Affiliated Company.

Additionally, Customers, who select the 100 Free Minute option, will be automatically enrolled in Cox's U.S. Savings Plan. The \$3.95 monthly recurring charge will be waived and the Customer will be assessed 7 cents per minute for intrastate and interstate long distance after the initial 100-minute period.

Intrastate Service

7 - Bundled Service Offerings

7.4 CONNECTION PACKAGES

7.4.1 Cox Connection-60^(sm) Package⁼:

Provides a Residential Combination Customer in the Hampton Roads market area the following bundled services and is available on one (1) phone line only.

- One (1) Local Access Line¹, as defined in the Local Exchange tariff,
- Solutions feature package¹, as defined in the Local Exchange tariff,
- Voice Mail¹, Optional
- Simply Five Savings Plan¹ – a five-cent a minute intrastate and interstate long distance calling plan. The package includes the charge associated with the first 60-minutes of long distance (no carryover of unused minutes to the next month's billing period).

Rates and Charges^Δ

7.4.2 Cox Connection-200^(sm) Package

Where facilities and operating conditions permit, the Connection-200 Package will be offered to Residential Customers. The Cox Connection 200^(sm) Package is a bundled package of local and long distance telephone services. The package includes one (1) local access line, the Solutions feature package, 200 minutes of long distance service, the U.S. Saving Plan, and Voice Mail. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. The following products and services are included in the Connection-200 Package. This plan is available on up one (1) phone line only:

- One (1) local access line¹, as defined in the Local Exchange tariff,
- The Solutions Feature Package¹, as defined in the Local Exchange tariff,
- 200 minutes of long distance service,
- The monthly recurring charge for the U.S. Saving Plan is waived, and
- Voice Mail¹

Rates and Charges^Δ

⁼ Service is limited to one (1) Connection Package per account.

¹ Not regulated under this Tariff.

^Δ See Cox Local Exchange Tariff No. 1, section 9.2.1 & 2

Intrastate Service

7 - Bundled Service Offerings

7.4 CONNECTION PACKAGES*

7.4.3 Cox Connection 100 Package[♦]

Where facilities and operating conditions permit, the Connection-100 Package will be offered to Residential Customers. The Cox Connection 100 Package is a bundled package of local and long distance telephone services. The package includes one flat-rate residential local access line; the Solutions feature package; 100 minutes of direct-dialed long distance service; and the Simply Five Saving Plan. The eligibility condition of the Simply Five Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.

The following products and services are included in the Connection-100 Package:

- One (1) flat-rate residential local access line,
- The Solutions Feature Package,
- 100 minutes of direct-dialed long distance service¹, additional minutes are at five cents per minute,
- The monthly recurring charge for the Simply Five Saving Plan¹ is waived, and
- Voice Mail¹

Rates and Charges^Δ

[♦] Service currently offered in the Roanoke market area only. This service is grandfathered in the NoVA market area to current Customers effective August 15, 2008. Current NoVA market Customers may maintain this service only at their current service address.

¹ Not regulated under this Tariff.

^Δ See Cox Local Exchange Tariff No. 1, section 9.2.4

Intrastate Service

7 - Bundled Service Offerings

7.4 CONNECTION PACKAGES, cont'd.

7.4.3 Cox Unlimited Connection^(sm) Package¹

General

Where facilities and operating conditions permit, the Cox Unlimited Connection^(sm) Package will be offered to Residential Customers. The Cox Unlimited Connection^(sm) Package is a bundled package of local² and long distance telephone services. The package includes a local access line², the Solutions Feature Package², unlimited residential minutes of long distance service, and Voice Mail². An eligibility condition of the package requires that the Customer select Cox long distance for both PIC and LPIC elections. The following products and services are included in the package:

- Unlimited intrastate, interstate² and Canadian¹ residential minutes-of-use of long distance service, as defined in this tariff section,
- A local access lines², as defined in the Local Exchange tariff,
- The Solutions Feature Package², as defined in the Local Exchange tariff, and
- Voice Mail¹ Optional

Terms and Conditions

1. The Cox Unlimited Connection^(sm) Package Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service.
2. Cox Unlimited Connection^(sm) Package does not permit the Customer to place business calls.
3. The Company may monitor the Customer's usage to ensure that the Customer's use is consistent with the applicable restrictions and limitations, i.e., the Customer's usage is consistent with residential usage and it shall be the responsibility of the Residential Customer to demonstrate to the Company that the usage was not a violation of any of the restrictions.

Rates and Charges^Δ

¹ Service currently not offered in the NoVA market area.

² Unregulated service under this tariff.

^Δ See Cox Local Exchange Tariff No. 1, section 9.2.3

Intrastate Service

7 - Bundled Service Offerings

7.5 CALLING PACKAGES

7.5.1 Cox Business Unlimited Calling Package

1. Hampton Road and NoVA

The Cox Business Unlimited Calling Package is an optional calling plan which includes unlimited voice usage of existing tariffed local¹ (flat rate usage) and intrastate long distance usage for a flat monthly rate. The Cox Business Unlimited Calling Package will be offered to Business Customers where facilities exist and operating conditions permit.

A. Eligibility

The Cox Business Unlimited Calling package is available to eligible Business Customers, ordering Business Lines or Centrex Package, who subscribe to 25 or fewer Company lines (voice grade or voice grade equivalent) when the service is initiated.

B. Terms and Conditions

1. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Business Line or Centrex Package subscribed to under this Package.
2. The Customer may subscribe to a maximum of twelve (12) unlimited calling lines.
3. The Cox Business Unlimited Calling Package's Monthly Recurring Charge will apply in addition to and does not include the Business Line rate; Centrex Package rate; or EXIT rate, fees and taxes, and will be billed in advance.

¹ Local Exchange Service is contained in Cox' VA SCC Tariff No. 1 and is not regulated under this tariff.

Intrastate Service

7 - Bundled Service Offerings

7.5 CALLING PACKAGES

7.5.1 Cox Business Unlimited Calling Package

1. Hampton Road and NoVA

B. Terms and Conditions, cont'd.

4. The unlimited toll minutes included in this package:

- a. shall apply exclusively to direct-dialed calls made from the line subject to this package,
- b. have no cash value for refund purposes,
- c. are not transferable or assignable,
- d. shall not apply toward any of the following:

- 555, 700, 900 and 976 Services
- Calling Cards
- Collect Calls
- Credit Card Calls
- Directory Assistance
- Directory Assistance Call Completion
- Emergency Interrupt
- Intercept Call Completion
- Person-to-Person Calls
- Repeat Calls, Return Calls
- Third Party Billed
- Three-way Calling
- Toll-Free Service
- All other Operator Assisted Calls

(D)

Cox reserves the right to terminate a Customer's Cox Business Unlimited Calling Package for use that would cause harm to the network, other customers, Company, and violations of the terms and conditions of this offer.

Intrastate Service

7 - Bundled Service Offerings

7.5 CALLING PACKAGES, cont'd.

7.5.1 Cox Business Unlimited Calling Package

1. Hampton Road and NoVA

B. Terms and Conditions, cont'd.

4. The Cox Business Unlimited Calling Package applies to voice grade traffic only. Cox reserves the right to terminate a Customer's Unlimited Local Usage¹ and Intrastate Long Distance for Business plan for use with inappropriate non-voice traffic or violation of this tariff. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specified herein. Usage restrictions apply and may not be used in conjunction with the following:

- Business Trunks
- Ground start line or trunks
- ISDN services (ISDN Basic Rate or Primary Rate Services)
- PBX/PABX/EABX services
- PBX trunks
- Pay Telephone Lines
- Remote Call Forwarding Service

6. Rates and Charges

Rates and charges for this Calling Package are reflected in Section 9.2.5 of Cox' Local Exchange Service Tariff, VA SCC Tariff No. 1.

¹ Local Exchange Service is contained in Cox' VA SCC Tariff No. 1 and is not regulated under this tariff.

Intrastate Service

7 - Bundled Service Offerings

7.5 CALLING PACKAGES

7.5.1 Cox Business Unlimited Calling Package

2. Roanoke

The Cox Business Unlimited Calling Package is an optional calling plan which includes unlimited voice grade usage of existing tariffed local¹ (flat rate usage) and intrastate long distance usage for a flat monthly rate. The Cox Business Unlimited Calling Package will be offered to Business Customers where facilities exist and operating conditions permit.

A. Eligibility

The Cox Business Unlimited Calling package is available to eligible Business Customers, ordering Business Lines, who subscribe to 25 or fewer Company lines (voice grade or voice grade equivalent) when the service is initiated.

B. Terms and Conditions

1. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Business Line subscribed to under this Package.
2. The Customer may subscribe to a maximum of twelve (12) unlimited calling lines.

¹ Local Exchange Service is contained in Cox' VA SCC Tariff No. 1 and is not regulated under this tariff.

Intrastate Service

7 - Bundled Service Offerings

7.5 CALLING PACKAGES

7.5.1 Cox Business Unlimited Calling Package

2. Roanoke

B. Terms and Conditions, cont'd.

3. The unlimited toll minutes included in this package:

- a. shall apply exclusively to direct-dialed calls made from the line subject to this package,
- b. have no cash value for refund purposes,
- c. are not transferable or assignable,
- d. shall not apply toward any of the following:

- 555, 700, 900 and 976 Services
- Calling Cards
- Collect Calls
- Credit Card Calls
- Directory Assistance
- Directory Assistance Call Completion
- Emergency Interrupt
- Intercept Call Completion
- Person-to-Person Calls
- Repeat Calls, Return Calls
- Third Party Billed
- Three-way Calling
- Toll-Free Service
- All other Operator Assisted Calls

(D)

4. Cox reserves the right to terminate a Customer's Cox Business Unlimited Calling Package for use that would cause harm to the network, other customers, Company, and violations of the terms and conditions of this offer.

Intrastate Service

7 - Bundled Service Offerings

7.5 CALLING PACKAGES, cont'd.

7.5.1 Cox Business Unlimited Calling Package

2. Roanoke

B. Terms and Conditions, cont'd.

5. The Cox Business Unlimited Calling Package applies to voice grade traffic only. Cox reserves the right to terminate a Customer's Unlimited Local Usage¹ and Intrastate Long Distance for Business plan for use with inappropriate non-voice traffic or violation of this tariff. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specified herein. Usage restrictions apply and may not be used in conjunction with the following:

- Business Trunks
- Ground start line or trunks
- ISDN services (ISDN Basic Rate or Primary Rate Services)
- PBX/PABX/EABX services
- PBX trunks
- Pay Telephone Lines
- Remote Call Forwarding Service

6. Rates and Charges

Rates and charges for this Calling Package are reflected in Section 9.2.5 of Cox' Local Exchange Service Tariff, VA SCC Tariff No. 1.

¹ Local Exchange Service is contained in Cox' VA SCC Tariff No. 1 and is not regulated under this tariff.

Intrastate Service

7 - Bundled Service Offerings

7.5 CALLING PACKAGES, cont'd.

7.5.2 Nationwide Connection Plan

1. Hampton Roads

The Nationwide Connection Plan is an optional calling plan which includes a flat-rate Residential local access line^{1,2}, the Control Plus Feature Package, unlimited Residential minutes of long distance service as defined in this Tariff, and Voice Mail¹. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Residential Line subscribed to under this Package. This plan is available on up to two (2) phone lines.

Rates and Charges

Rates and charges for this Calling Plan are reflected in Section 9.2.6 of Cox' Local Exchange Service Tariff, VA SCC Tariff No. 1.

7.5.3 Nationwide Value Plan

1. Hampton Roads

The Nationwide Value Plan is an optional calling plan which includes a flat-rate Residential local access line¹, unlimited Residential minutes of domestic interstate¹ long distance and unlimited Residential minutes of intrastate long distance service as defined in this Tariff. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Residential Line subscribed to under this Package. This plan is available on up to two ("2") phone lines.

Rates and Charges

Rates and charges for the Nationwide Value Plan are reflected in Section 9.2.7 of Cox' Local Exchange Service Tariff, VA SCC Tariff No. 1.

¹ Service not regulated under this Tariff.

² Local Exchange Service is contained in Cox' VA SCC Tariff No. 1 and is not regulated under this tariff.

Intrastate Service

7 - Bundled Service Offerings

7.5 CALLING PACKAGES, cont'd.

7.5.4 Cox Unlimited Value Plan

1. Roanoke

The Cox Unlimited Value Plan is an optional calling plan which includes a flat-rate Residential local access line¹, unlimited Residential minutes of domestic interstate¹ long distance and unlimited Residential minutes of intrastate long distance service as defined in this Tariff. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Residential Line subscribed to under this Package. This plan is available on one phone line.

Rates and Charges

Rates and charges for the Cox Unlimited Value Plan are reflected in Section 9.2.8.1 of Cox's Local Exchange Service Tariff, VA SCC Tariff No. 1.

2. Northern Virginia

The Cox Unlimited Value Plan is an optional calling plan which includes a flat-rate Residential local access line¹, unlimited Residential minutes of domestic interstate¹ long distance and unlimited Residential minutes of intrastate long distance service as defined in this Tariff. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Residential Line subscribed to under this Package. This plan is available on one phone line.

Rates and Charges

Rates and charges for the Cox Unlimited Value Plan are reflected in Section 9.2.8.2 of Cox's Local Exchange Service Tariff, VA SCC Tariff No. 1.

¹ Local Exchange Service is contained in Cox' VA SCC Tariff No. 1 and is not regulated under this tariff.

Intrastate Service

8 - Obsolete Services

1. Cox LD Solutions

Cox LD Solutions, the one-, two- or three-year term long distance call plan, provides Business Customers a competitively priced long distance product. The call plan is available to new and existing customers that choose Cox Local and Long Distance, both PIC and LPIC. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per-minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the 50 states and the District of Columbia will be billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Puerto Rico and US Virgin Islands will be billed in 6-second increments with a 30-second minimum.

If this plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10/minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Virginia will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.075	\$0.0675	\$0.0638
10,001-20,000	\$0.070	\$0.0630	\$0.0595
20,001+	\$0.065	\$0.0585	\$0.0553

Intrastate Service

8 - Obsolete Services

2. Cox LD Enterprises

Cox LD Enterprise, the one-, two- or three-year term long distance call plan, provides an eligible Business Customer with a competitively priced long distance product. The call plan is available to new and existing customers that select Cox Local, Cox Long Distance (both PIC and LPIC) and Cox high-speed internet service. The plan covers the 48 contiguous states. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of \$0.10 per minute. All minutes-of-use (MOU) charges will be assessed based on the cumulative minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls terminating in the United States are billed in 6-second increments and rounded up to the next highest increment. All calls terminating in Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

If this plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth above, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the default rate of \$.10 per minute will be used to re-rate all usage charges up to the termination date.

Calls that originate and terminate in the State of Virginia will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 Year
0-10,000	\$0.070	\$0.0630	\$0.0595
10,001-20,000	\$0.065	\$0.0585	\$0.0553
20,001+	\$0.060	\$0.0540	\$0.0510

Intrastate Service

8 - Obsolete Services

3. Cox Connection-60^(sm) Package⁼:

Provides a Residential Combination Customer in the Roanoke market area the following bundled services and is available on one (1) phone line only.

- One (1) Local Access Line¹, as defined in the Local Exchange tariff,
- Solutions feature package¹, as defined in the Local Exchange tariff,
- Voice Mail¹, Optional
- Simply Five Savings Plan¹ – a five-cent a minute intrastate and interstate long distance calling plan. The package includes the charge associated with the first 60-minutes of long distance (no carryover of unused minutes to the next month's billing period).

Rates and Charges^A

4. Cox Connection 100 Package[♦]

Where facilities and operating conditions permit, the Connection-100 Package will be offered to Residential Customers. The Cox Connection 100 Package is a bundled package of local and long distance telephone services. The package includes one flat-rate residential local access line; the Solutions feature package; 100 minutes of direct-dialed long distance service; and the Simply Five Saving Plan. The eligibility condition of the Simply Five Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.

The following products and services are included in the Connection-100 Package:

- One (1) flat-rate residential local access line,
- The Solutions Feature Package,
- 100 minutes of direct-dialed long distance¹ service, additional minutes are at five cents per minute,
- The monthly recurring charge for the Simply Five Saving Plan¹ is waived, and
- Voice Mail¹

Rates and Charges²

⁼ Service is limited to one (1) Connection Package per account.

¹ Service not regulated under this Tariff.

^A See Cox Local Exchange Tariff No. 1, section 8.4.1.

[♦] This service is grandfathered in the NoVA market area to current Customers effective August 15, 2008. Current NoVA market Customers may maintain this service only at their current service address.

² See Cox Local Exchange Tariff No. 1, Section 9.2.4.