

Cox Long Distance and Toll Free

Reliable, affordable services that keep your company connected



Why you should choose Cox Long Distance and Toll Free services

Cox Long Distance and Toll Free services provide your business with high-quality voice communications to connect your employees, customers and suppliers. Whenever you do business outside your local calling area, you can count on Cox Long Distance and Toll Free services to deliver a convenient, cost-effective and flexible solution. With several features and options to choose from, you can tailor your service to the specific needs of your business and budget. Lower-volume customers will benefit from the Cox Switched Long Distance and Toll Free services, to handle a small call center, for example, or simply to talk with sales representatives in other states. Higher-volume customers will benefit from Cox Dedicated Long Distance and Toll Free services, which route your calls directly through a dedicated T-1 circuit with optional routing and information features that larger customers find especially valuable.

How your business benefits from Cox Long Distance services, both switched and dedicated

When your business uses Cox Switched or Dedicated Long Distance service, you enjoy an array of benefits, including:

- **Quality of service.** Just what you need and expect for business-level voice communications.
- **True customization.** A variety of packages to meet your company's needs, with options tailored for small or large call capacity.
- **More value.** Our long distance plans help your bottom line because there are no volume commitments. In fact, with some plans your rates automatically go down as your call volume increases. And our six-second billing increments are among the best in the industry.*
- **More reliability.** Our fully redundant network architecture, together with battery and generator backup, protects against communications failure. Plus, we monitor our networks around the clock to prevent problems before they occur.
- **Easy management.** With the optional SmartBill® Connect, an online invoice analysis tool, you can develop easy-to-read charts, detailed graphs and customized reports to track how and when your business uses Cox telephone services.

- **Increased efficiencies.** You have the convenience of getting all your long distance and toll free phone services from one company, with one point of contact.
- **Local customer care.** All Cox services come with the support of a dedicated, knowledgeable group of experts right in your area. We monitor our networks from our state-of-the-art Network Operations Center (NOC) and provide fast installation and responsive customer care.

How your business benefits from Cox Toll Free services, both switched and dedicated

When your business uses Cox Toll Free services, you enjoy a range of benefits, including:

- **Ease of use.** Cox Toll Free services make it easy for customers, suppliers and employees to connect with your business from anywhere at any time.
- **Enhanced visibility.** Make your business number memorable by adding a vanity toll free number,* which you can list in our national toll free directory.
- **No hassles.** Keep your existing toll free number or vanity toll free number for a seamless transition.*



- **Cost-effectiveness.** Pay for only the actual toll free minutes used – there's no minimum monthly charge.
- **Easy management.** Cox's customized call management reports enable you to analyze your calling patterns, so you can extract valuable marketing data unique to your business.*

In addition to those advantages, here's how your business benefits from Cox Dedicated Toll Free service

- **Maximized operations.** With optional routing features, your Cox Dedicated Toll Free service can route calls anywhere your business is located. Geographic, Fixed

Allocation, and Time of Day routing enable you to enhance your customers' experience and maximize your business operations.*

- **Improved customer interaction.** With Dialed Number Identification Service (DNIS) and Automatic Number Identification (ANI), available only with Cox Dedicated Toll Free service, your customer service representatives can see who is calling. Having this information at their fingertips, your representatives can reduce transaction time and improve customer relations.

More plans, more savings, more reasons to choose Cox Switched and Dedicated Long Distance and Toll Free services

We offer a variety of plans that are based on minutes, as well as one-, two- or three-year service agreements. A Cox representative can help you decide which plan best matches your business needs.

| Choose the right plan... | Get the best features and benefits... |
|--|---|
| Cox Long Distance Solutions Plan (available with switched or dedicated service) | This plan is based on your monthly minutes of switched or dedicated long distance and the term of your service agreement. Multiyear terms maximize your savings. |
| Cox Toll Free Solutions Plan (available with switched or dedicated service) | This plan is based on your monthly minutes of switched or dedicated toll free usage and the term of your service agreement. Multiyear terms maximize your savings. |
| Cox Long Distance Enterprise Plan (available with switched or dedicated service) | Include Cox Business Internet SM data services with your switched or dedicated long distance calling plan, and receive added discounts on your long distance service. |
| Cox Toll Free Enterprise Plan (available with switched or dedicated service) | Include Cox Business Internet SM data services with your switched or dedicated toll free calling plan, and receive added discounts on your long distance service. |
| Cox Calling Cards (available with switched or dedicated service) | Cox Calling Cards give traveling employees easy access anywhere they do business, throughout the U.S. to Mexico, Canada, the Caribbean and 230 other countries. |
| Cox Business Unlimited Plan* (available with switched service) | Augment your Cox Digital Telephone [®] service with this plan, and make unlimited outbound direct-dialed long distance calls anywhere within the United States. This plan is based on a per-line rate, so you have the flexibility you need. |
| Cox 5¢ Plan (available with switched service) | This plan provides a flat \$0.05 per minute charge for all your direct dialed interstate calls, regardless of time of day. |
| Cox International Long Distance Advantage Plan (available with switched service) | Enjoy additional savings and competitive rates when dialing many frequently called countries. |

There may be other plans available in your area. Ask your local sales representative to help you choose the plan that's best for your business.

*Services and features not available in all areas. Subscription to Cox for local and long distance services required. 18-second initial increment applies to California intrastate calls. Toll free vanity numbers are subject to availability. Volume savings and discounts are based on contract terms. International discounts not applicable to all countries. Cox Digital Telephone services and features are available to commercial customers in limited Cox serviceable areas. In some markets, telephone modem equipment may be required. Modem uses electrical power to operate and has backup battery power provided by Cox if electricity is interrupted. Telephone service including access to e911s services will not be available during an extended power outage or if modem is moved or inoperable. Other restrictions may apply. Telephone services are provided by Cox Telcom, LLC. ©2006 Cox Communications, Inc. All rights reserved.